NAAC 2022-2023

Self-Study Report (SSR)

CRITERION 4
Infrastructure and Learning Resources

4.2 Library as a Learning Resource

4.2.1 Library is automated using Integrated Library Management System (ILMS)

4.2.1. Library is automated using Integrated Library Management System (ILMS)

Library Software Details

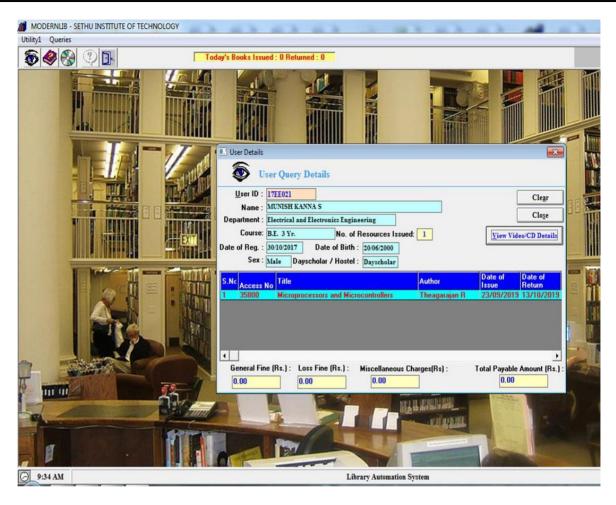
S.No	Name of the ILMS Software	Nature of automation (Fully or Partially)	Version	Year
1	MODERNLIB	Full	2016	2002

MODERNLIB – LIBRARY AUTOMATION SOFTWARE (HOME PAGE)

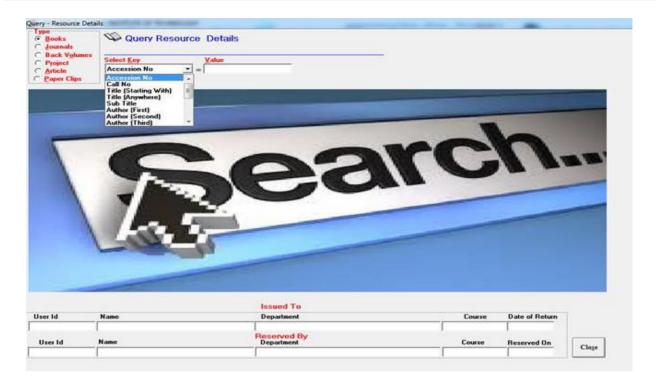




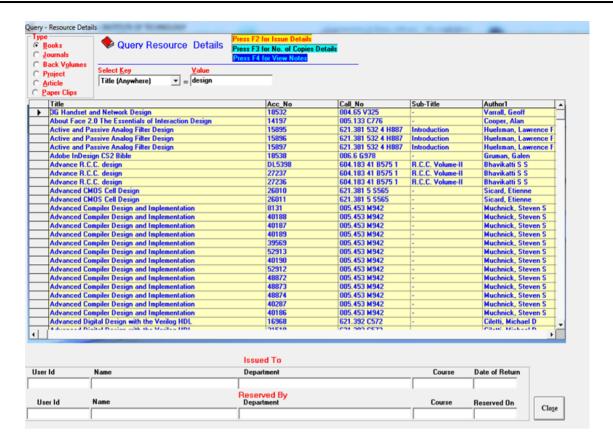
MODERNLIB software User login page Screenshot



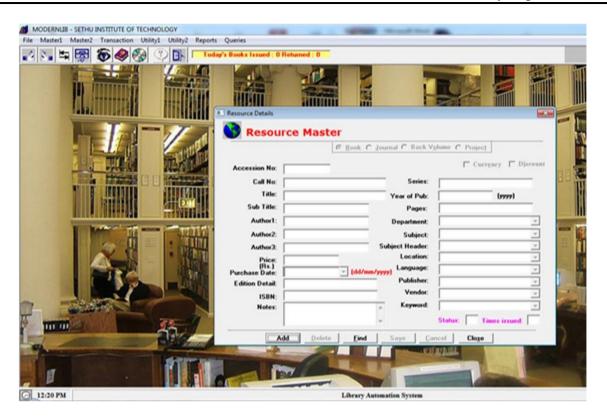
MODERNLIB software-user query details Screenshot



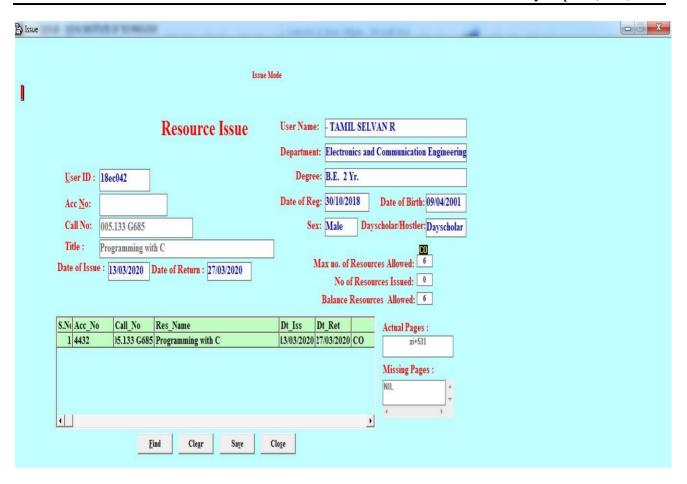
MODERNLIB software-Resource query details Screenshot



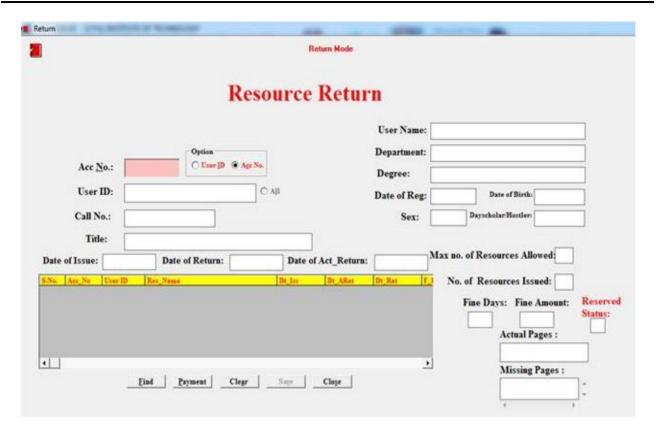
MODERNLIB software-Resource query details Screenshot (Available books details with author name, title, Sub-title and no. of books)



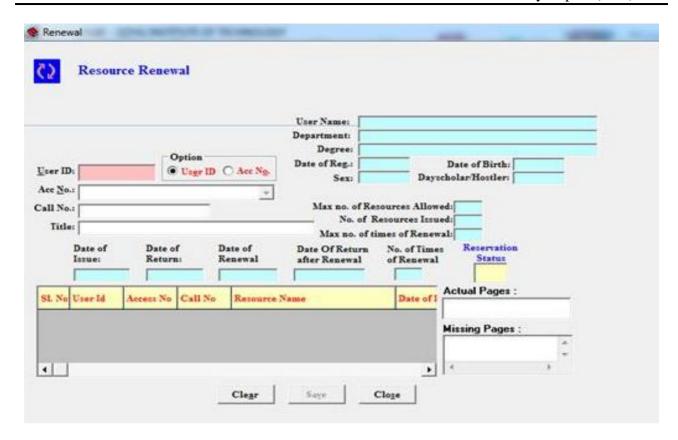
MODERNLIB software- Resource Master Screenshot



MODERNLIB software- Resource issue Screenshot



MODERNLIB software- Resource return Screenshot



MODERNLIB software- Resource renewal Screenshot

MODERNLIB SOFTWARE BILL DETAILS

Sakthi Technologies Tin No: 33841826285 CST: 900298 Think of theory Quitomation <-> Galleti comes to your								
No. 32A, Karuvalur Mariyamman Koil Street, Udayampalayam, Coimbatore - 641 028. Tamilnadu sakthitechsol@gmail.com								
No. 32	INVO	INVOICE D		Pate: 30/01/2016				
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S,No DESCRIPTION		any	Rate Rs. P	Amount P.				
1. Updation Version Of Library Software Package 'LIBASOFT' 1NO 6000/- with Grate Register, Location Fracking Named: "MODERNLIB"								
Terms & Conditions: No refund of Sales Tax / Central Sales Tax made. In case of further assessment of from you. Interest 24 % will be charged of sold will not be taken, unless specifically	or other Taxes of Sales Tax levied wo	any kind will	red nce	1				



CUSTOMER SERVICE AGREEMENT

This Customer Service Agreement (the "Agreement") is entered into on the date 30/01/2016 (Thirty /One /Two Thousand Sixteen) set forth below between Sakthi Technologies, Chennai-600107. and Sethu Institute of Technology, Kariapatti-626115.. This Agreement is effective between the Company and Patriot as of the date you first accessed, installed, or used the Software, whichever is earliest.

- INTRODUCTION. Sakthi Technologies has developed and owns MODERNLIB Library Automation Software (Updation version Package of LIBASOFT) of applications and offers application service that provides Customer with a license to use all functions of the Software to access the Software.
- 2. DEFINITIONS. As used in this Agreement, the following terms have the definitions set forth in this section.
 - A. "Customer Support" includes routine answers to questions, error correction, and maintenance modifications requested by the Customer via telephone, email, or a messaging system within the software and provided during Sakthi technologies normal business hours unless otherwise agreed in writing by Sakthi technologies. Customer Support does not include programming, detailed or specialized maintenance, provision of enhancements, or support different in kind or amount from that which is provided to other customers of the Service, including, without limitation, problems that may arise in interfacing or operating the Service or any of its components with non-supported, unusual or proprietary systems.
 - systems.

 B. "Enhancements" or "Updation" means (1) modifications that correct errors in or improve the basic functionality of the Software; (2) upgrades to the Software that contain substantial design or configuration advances; and/or (3) additional modules that function in conjunction with the software to provide functionality not present in the Software then being used by you.
 - C. "Material Data" means your business data, including, without limitation, supplier data, book and transaction data, sales data, names, student information, applicant information, resumes, job data, trademarks, logos, copyrights, art, design, specifications, and any other electronic information you supply to Sakthi Technologies under this Agreement.
 - D. "Service" means any Software, Customer Support, Service Site, Data Storage Space, Enhancements, Documentation, and Confidential Information together with any and all work product we provide to you under this Agreement.
- LICENSE TO USE. We grant and you accept a personal, nontransferable, nonexclusive, limited license to
 use our software and Service in accordance with the terms and conditions of this Agreement.
- INVOICING AND PAYMENT. We will provide you a fee schedule for all Services upon request which we may amend from time to time.

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- A. COST OF TAXES: You are responsible for paying all Taxes associated with your purchases hereunder, as and when required from time to time.
- B. NAMES AND MARKS: Unless we give you express written permission, you may not use our names, trade names, trademarks, service marks, or logos (collectively the "Identifiers") in any other manner or form regardless of the reason or purpose. If we grant and you accept a revocable, nontransferable, nonexclusive, limited license to use our Identifiers in accordance with the terms and conditions of this Agreement and the specifications of the Software package you purchase, a phrase such as "Powered by MODERNLIB" or a MODERNLIB trademark or logo may appear in a prominent location on any and all webpages utilizing Sakthi Technologies Software to deliver content.
- 7. PRIVACY. You acknowledge that you have read and understand our Privacy Policy, which is incorporated herein by reference. We will not deliberately share your Material Data with third parties without your consent. However, we may employ the use of "cookies" to tell us about your use of the Service. We will not deliberately disclose specific personal information about you, but we may, from time to time, disclose aggregate information about our customers and the Service. We may disclose information about our customers to our bank in order to comply with banking laws. We may disclose confidential information if compelled by a court of law to do so, and we will endeavor to provide prior notice of such compelled disclosure to the extent legally permitted at your cost for reasonably compiling and providing secure access to such confidential information.
- MAINTENANCE AND SUPPORT. So long as you are not in default under this Agreement, we will provide:
 - A. CUSTOMER SUPPORT. If you purchase services from Sakthi Technologies (MODERNLIB), reasonable Customer Support will be provided at no additional charge. Customer Support will be subject to our Fee Schedule for AMC after warranty period. If you request work that does not fall within "Customer Support" as defined by this Agreement, performance of the work may be subject to our Fee Schedule.
 - B. ENHANCEMENTS. Enhancements will be provided to you at the same time and on the same terms and conditions as they are provided to other customers of the Service.
 - C. SERVICE TRAINING. If requested, we may provide training subject to the rates set forth in our Fee Schedule.
 - D. SECURITY. We endeavor to protect the confidentiality and integrity of the Service and your Material Data by using the same security measures we use to protect our own electronic business information. We endeavor to restrict access to the Service and/or your Material Data to our employees, your employees, and individuals identified by you as authorized users. Licensed users will create their own identifications and passwords. It is your responsibility to prevent unauthorized access to the Service through the identifications and passwords created by you. We assist you in preventing loss of your Material Data by using reasonable efforts to suggest your staffs to conduct periodic backups and maintaining a "firewall" against malicious, harmful or

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disabling data, work, codes, or programs. However, we do not warrant or guarantee against any loss of Material Data under any circumstances. Nor do we represent, warrant, or guarantee any level of security, availability, confidentiality, accuracy, or integrity of the Service or Material Data.

E. DOWNTIME. We will endeavor to provide you with a twenty-four (24) hour notice of system maintenance that will require downtime. However, we are not required to provide notice and we do not represent, warrant, or guarantee that we will provide you with any notice of downtime for maintenance or any other reason. We do not represent, warrant, or guarantee that the Service will be available to you at all times.

F. The Maintenance is strictly restricted to the errors in the **MODERNLIB** Software caused within its modules. Maintenance of the database server free from abnormal shutdown of the system due to power failure or Virus activity is the sole responsibility of the client.UPS and Anti-Virus programs for the smooth functioning of the database server from the time of installation itself. Backup of the database should be taken daily for restoration without loss of data in the event of reinstallation of the server. For such services that fall outside the scope of the customer support services will be charged extra and will not fall under AMC.

- 9. LIMITS ON USE. You, Sethu Institute of Technology, are responsible for the content of your Material Data and the results of your use of or inability to use the Software. Sakthi Technologies (MODERNLIB) is not responsible for any incorrect data entry or settings applied by you at any time during the setup or administration of your account.
- 10. REVERSE ENGINEERING. You may not copy or reverse engineer any aspect of the software and you may not disassemble or decompile any aspect of the Service without our prior written consent.
- 11. Your license is nontransferable unless you first obtain our prior written consent to transfer, which will not be unreasonably withheld. If you transfer the software to any other organization without our consent, your license will automatically terminate upon transfer and you must deliver all components of the Software and any copies to the Sakthi Technologies (MODERNLIB).

12. TERMINATION.

- A. UPON BREACH. In the event you breach any term or condition of this Agreement, we may, in our discretion, and in addition to all other remedies we have, terminate, suspend, or discontinue this Agreement without notice.
- B. FOR CONVENIENCE. Either party may terminate, suspend, or discontinue this Agreement for convenience (for any reason, or no reason at all, in the party's sole discretion) upon written or electronic notice to the other. Notice of termination for convenience will not be effective until it is received by the other party in writing.

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- C. FINAL PAYMENTS. If either party terminates, suspends, or discontinues the Service or this Agreement, we will not reimburse you for any unused Service. In addition, you will be responsible for all Service fees incurred during the notice period in accordance with this Agreement. Further, all outstanding service fees upon the effective date of termination shall become due and payable upon the effective date of termination.
- 13. CONFIDENTIALITY & NONCOMPETITION. All Confidential Information is our proprietary and/or licensed trade secret information. You will not disclose any of our Confidential Information to any unauthorized third party. Further, you will not directly or indirectly make use of our Confidential Information except as set forth in this Agreement nor will you engage in competition against us during the term, any renewal term, and/or for a period of two years from the date of termination of this Agreement.
- 14. DISPUTES, GOVERNING LAW, AND FORUM. In the event that a dispute arises between the parties, each party will act in a commercially reasonable manner to resolve the dispute without litigation. However, if the parties are unable to resolve the dispute on commercial grounds, any litigation between the parties arising out of or related to this Agreement will be initiated and concluded in a court of proper subject matter jurisdiction for Chennai.
- 15. WARRANTY DISCLAIMER. THE SERVICE AND ALL COMPONENTS THEREOF ARE PROVIDED AND LICENSED TO YOU "AS IS" AND "AS AVAILABLE" WITH ALL DEFECTS AND WITHOUT ANY WARRANTIES OR CONDITIONS WHATSOEVER, EXPRESS, OR IMPLIED. YOU ACKNOWLEDGE THAT SOME OF THE SERVICE'S COMPONENTS, FEATURES, AND FUNCTIONALITY MAY BE TEMPORARILY OR PERMANENTLY MODIFIED, SUPPLEMENTED OR ELIMINATED BY US IN OUR SOLE DISCRETION WITHOUT NOTICE TO YOU. YOU ACKNOWLEDGE THAT OUR SERVICE IS SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF THE INTERNET AND REGARDLESS OF THE CAUSE OF LOSS, YOU ASSUME THE RISK OF ANY AND ALL LOSSES ASSOCIATED WITH YOUR USE OF THE SERVICE, INCLUDING, WITHOUT LIMITATION, LOSS, DELETION, CORRECTION, DESTRUCTION, DAMAGE, OR FAILURE TO CAPTURE OR STORE YOUR MATERIAL DATA. WE DO NOT REPRESENT, WARRANT, OR GUARANTEE THAT YOUR MATERIAL DATA WILL BE OR REMAIN FREE FROM LOSS, CORRUPTION, ERROR, OR DISCLOSURE. NOR DO WE REPRESENT, WARRANT, OR GUARANTEE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, TRUTH, AVAILABILITY, ACCURACY, OR COMPLETENESS OF THE SERVICE OR ANY OF ITS COMPONENTS OR CONTENT. FURTHER, WE DO NOT REPRESENT, WARRANT, OR GUARANTEE THAT YOU WILL BE ABLE TO ACCESS THE SERVICE OR YOUR MATERIAL DATA AT ANY PARTICULAR TIME OR FROM ANY PARTICULAR DESIGNATED PORTAL. FURTHER, WE SPECIFICALLY DISCLAIM ANY AND ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS

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FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, AND WARRANTIES ARISING OUT OF THE COURSE OF DEALING OR USAGE OF TRADE BETWEEN THE PARTIES.

- 22. AMENDMENT. We may, at any time and in our sole discretion, change, modify, amend, delete, or add (collectively, make "Alterations") to the terms of this Agreement. Any Alteration will become effective immediately upon publication on our Web Site. You are responsible for monitoring our Web Site for Alterations to this Agreement. Your use of the Services after we publish an Alteration will constitute your acceptance of the Alteration. Continued use of Service constitutes acceptance of all Amendments to this Agreement.
- 23. EFFECTIVE DATE. By accepting these terms, you acknowledge that you understand the Customer Service Agreement and agree to all the obligations contained herein. This Agreement will become effective on the earlier of the date you execute this Agreement or the date on which we first begin to provide our Service or any component thereof to you.

Date: 30/01/2016 (Thirty /One /Two Thousand Sixteen)

The Principal PRINCIPAL

SETHU INSTITUTE OF TECHNOLOGY PULLOOR, KARIAPATTI - 626 115 Sethu WINGHILLOY TECHNOLOGY For SAKTHI TECHNOLOGIES

Proprietor.

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